

## FREQUENTLY ASKED QUESTIONS

### **What is needed from me to attend a church service?**

1. We ask that everyone in your party over the age of ten wear a face mask as required by CDC guidelines.
2. Let us know the total people in your party, so we can prepare for you. We have limited seating and want to create a spacious, safe experience.
3. Please do not bring drinks into the Worship Center.

### **What happens once I arrive?**

The Parking Team will guide you to a parking space. Your party will exit your vehicle and make your way to the Welcome Center entrance. Please display your RSVP, printed copy or verification on your phone, to a Greeter. An usher will seat your party, following social distancing guidelines.

### **What will Children's programs look like?**

Please check the **children's ministry website**: <http://coolspring.org/connect/families> for updates regarding the staged reopening of children's programming.

Beginning October 4th, preschool will be available during the 9:00 am Gathering. Please drop off your children at the Children's Building entrance before coming to the Worship Center entrance.

Kindergarten - 5th Grade children will join you in the Worship Center for a family-friendly experience.

### **Listed below are some helpful tips to make it an excellent time for your children:**

1. Chat with your child and remind them about the expectations for listening and worshipping together.
2. Bring your child's Bible and some paper/crayons to draw and take notes.
3. Children love snacks! Feel free to sneak in some treats for your younger children to help them stay focused during the service.

### **What precautions will Cool Spring take?**

1. Ensure Cool Spring is safe, secure, and spacious for your family.
2. Enhanced cleaning and sanitizing protocols before and after the service.
3. Follow required guidelines according to the CDC and State of Virginia.
4. Provide a contactless experience.

### **Can I get seating if I do not RSVP?**

Seating is not guaranteed. If we do not reach capacity with RSVP arrivals five minutes before the service begins, we will begin seating non-RSVP arrivals.

### **How long will the Gathering last?**

Approximately 50 minutes